

Frequently Asked Questions



¡Visita la página SurgeryPlus.com y selecciona español para obtener más información!



SurgeryPlus is an additional medical benefit that provides you with access to excellent and affordable care for many planned surgical procedures. In partnership with CIS Benefits, SurgeryPlus covers the most expensive costs associated with your surgery so you don't have to.

What does SurgeryPlus cover?

Your SurgeryPlus coverage includes:

- Dedicated support and guidance
- Access to our network of thousands of highly qualified and carefully selected surgeons
- Consults and appointments with your SurgeryPlus surgeon
- Anesthesia, procedure and facility (hospital) fees

How do I access the benefit?

If you have questions about the benefit, or if you or one of your dependents need surgery, make us your first call. To learn more, contact your SurgeryPlus Care Advocate today at (833) 603-0511.

Does SurgeryPlus cost me anything?

You're automatically enrolled in the benefit as part of the medical benefits offered by CIS Benefits at no additional cost to you.

Who will help me through this process?

Your benefit includes guided access from a SurgeryPlus Care Advocate who will:

- Provide personalized support throughout your surgical journey.
- Educate you on the benefit, with an understanding of your surgical need.
- Provide you with the resources to help you make the best decisions regarding your care, including how to find the best surgeon in our network.

How do I know if a surgery is covered?

Contact us at (833) 603-0511 or visit your portal to confirm whether your procedure is covered.

How do I find the right surgeon?

With an understanding of your healthcare needs, your Care Advocate will provide a list of the best surgeons in our network so you can choose the one that's right for you.

If I already have a surgeon, how do I know if they are in the SurgeryPlus network?

Call your Care Advocate and they will be able to confirm whether your current surgeon is in our network.

What will my surgery cost?

We cover the most expensive costs associated with surgery, so you'll pay less for your procedure when you use your benefit. To maximize your savings, call your Care Advocate as soon as possible to confirm the details of your benefit and what you'll be responsible for covering, if anything.

What happens after my surgery?

Your Care Advocate will follow up and ensure you received the highest quality care and schedule any post-procedure appointments.

What isn't covered by SurgeryPlus?

Testing, scans, imaging, durable medical equipment, and physical therapy expenses may not be included. However, coverage may be available through your medical plan.

When you need to plan a surgery, make SurgeryPlus your first call:
(833) 603-0511



Scan to log in to your personalized portal to understand what's covered.